# DR. ORTIZ

GLOBAL TRAINING & DEVELOPMENT, LLC

CAPABILITY STATEMENT

*Developing Leaders. Strengthening Training. Measuring Impact.*

## Build Stronger Leaders. Improve How Training Works.

We help organizations prepare leaders, strengthen instructors, design engaging learning experiences, and evaluate program effectiveness.

IN-PERSON • LIVE VIRTUAL • SELF-PACED ONLINE • BLENDED/HYBRID

## CORE COMPETENCIES

### Leader Development Training

*Strengthen effectiveness. Prepare for greater responsibility.*

Practical learning aligned with leadership roles, workplace challenges, and organizational goals.

### Train-the-Trainer Development & Certification

*Build instructor capability. Demonstrate proficiency.*

Prepare instructors through practical learning, guided practice, and performance-based assessment grounded in adult learning principles and facilitation practices.

### eLearning & Digital Learning Solutions

*Turn expertise into digital learning.*

Develop online courses, microlearning, interactive activities, and assessments for self-paced and blended learning.

### Training Program Evaluation

*Understand what training achieves.*

Evaluate instructional quality and learning outcomes to identify strengths, gaps, and opportunities for improvement.

## EXPERIENCE BEHIND THE WORK

**44 Years of Service**
Founder's combined experience:
20 years Army military •
24 years Army civilian

**Doctor of Education (Ed.D.)**
Global Training & Development

**Design • Deliver • Evaluate**
Integrated expertise in training development, delivery, and evaluation

## COMPANY INFORMATION

**Founder & CEO:** Dr. Jacqueline Ortiz | Blythewood, SC
**CAGE:** 12PB5 | **UEI:** DC3LE47NM633
**NAICS:** 611430 • 541611 • 611310 • 611710 • 611519
Business designations: WOSB • EDWOSB • SDVOSB

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# DR. ORTIZ

GLOBAL TRAINING & DEVELOPMENT, LLC

*EXPERIENCE & LEARNING SOLUTIONS*

## CURRENT & RECENT CLIENT EXPERIENCE

### Living Faith School of Theology

*Online Associate Degree Program | Ongoing*

Designed and developed a multilingual online degree program that brings theological education to learners across language and location barriers.

The engagement spans a 22-course program and four language versions, with work encompassing instructional design, digital course development, assessment design and refinement, bilingual quality review, and learner progress reporting.

### LTG (Ret.) Milford H. Beagle Jr.

*Leadership Microlearning Development*

Developed microlearning modules based on the client's book, *When the Map Runs Out*. Also developed a separate module from his Leadership and A Napkin Series for use during a leadership conference for faith-based leaders.

The modules are listed on his website and have been used across various workshops.

### FORGED TO LEAD ACADEMY

*90 Modules Across Four Leader Development Tiers*

Designed and developed a leader development academy for Aspiring, Emerging, Mid-Level, and Executive Leaders. Available through DrOrtizTraining.com as individual learning series and customized corporate training packages.

## SELECTED LEADERSHIP & TRAINING EXPERIENCE

*Experience gained during prior Army military and civilian service.*

### Command-Specific Leader Development Training and Cadre Training Programs

Designed and developed command-specific leader development training and cadre training programs for Army leaders and staff from 48 military installations. The cadre training programs included the Cadre Training Course (CTC), Support Cadre Training Course (SCTC), and Installation Staff Contractors Training Course (ISCTC).

### Pre-Command Course

Designed a two-week, five-track program tailored by command type for TRADOC IMT brigade and battalion commanders and command sergeants major.

### Company Commanders & First Sergeants Course

Designed and developed learning tracks tailored by command type for company-level leadership and training responsibilities.

### Cadre Instructor Development & Certification

Led a hybrid Train-the-Trainer initiative that certified 48 satellite-site instructors supporting CTC, SCTC, and ISCTC.

### Master Resilience Training Implementation

Led implementation at Fort Jackson for students across the Army. Oversaw faculty and instructor hiring, training, certification, and delivery using University of Pennsylvania curriculum.

### Bilingual Cadre Training & Certification

Designed and delivered two certification courses at Fort Allen. Personally taught in Spanish alongside bilingual instructors and oversaw English-language delivery for Puerto Rico National Guard cadre and Drill Sergeants.

## WHO WE SERVE

Academic & Higher Education • Corporate • Military & Public Sector • Faith-Based & Nonprofit • Healthcare Leadership

*Let's build training that supports your mission.*

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